

Is your team high performing?

(.... and what to do about it)

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Article summary

Based on work done by the Centre for High Performance (CfHP) this article looks at what differentiates high performing teams from mediocre ones.

High-Performance Research

The Center for High Performance believes that high performance starts with the work environment.

To determine the specific characteristics that are necessary in a high-performance work environment, CfHP conducted a study of more than 3,000 knowledge workers around the world. The study—the largest and most in-depth of its kind—identified a global standard for high performance based on 45 work-environment attributes. Workgroups that scored high on these attributes not only made money for their companies and drove innovation; they also were "talent magnets" for the best and brightest.

- See more at: http://www.centerforhighperformance.com/about/high-performance-research/#sthash.KzAKRCUv.dpuf

What defines a high performing team?

The study found a global standard—three characteristics that consistently distinguish high-performing workgroups around the world. They are:

- valuing people
- optimizing critical thinking, and
- seizing opportunities.

What characteristics are present in High Performing teams globally?

Based on the study, it found the following key characteristics in high performing teams, <u>regardless of their location</u>, industry, sector or type of business.

- 1. People in group feel valued
- 2. Its fun to be part of the group
- 3. The group makes use of the highest and best talents of its employees
- 4. The group works to retain the best people
- 5. People understand how their work fits the goals of the group

- 6. The group leader promotes high performance by his example
- 7. Important information about the state of the business is shared with everyone
- 8. The group continually looks for ways to work more efficiently
- 9. Information is freely exchanged in the work group
- 10. Work group turns problems into opportunities
- 11. New ideas are constantly sought
- 12. Learning is rewarded
- 13. The group adapts quickly to changes in the environment
- 14. New ideas are tried
- 15. Mistakes are seen as opportunities to learn

Is your team high performing?

Do you want to know if your team is high performing?

Ask them to take the survey here:

https://www.surveymonkey.com/s/CenterforHighPerformance

What next?

Based on your findings, what can you start doing, starting with <u>right now</u> to help your team become high performing?

In developing your strategy, use the following to guide you:

- Set a clear goal
- Define how you will meet it (what will you start to do, stop doing or continue to do?)
- How will you hold yourself accountable to meet it (e.g a weekly email? A laminated pocket card?, a post it note to remind you daily?)

About the Writer

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